

Quality Assurance Meeting for Quarter[4] 2006

Date: _____

Attendance: _____

Item 1: Review action items from previous minutes.

Item 2: Review/discuss patient satisfaction surveys.

Item 3: Review/discuss referring physician satisfaction surveys.

Item 4: Review/discuss patient scheduling.

Item 5: Review/discuss MPI/Cath correlation values and discrepancies.

Item 6: Review/discuss radiation safety.

Item 7: Review/discuss incident reports.

Item 78: Camera QC & Performance.

Item 9: CME totals.

Item 1: Patient Satisfaction Surveys

There were 4 patient satisfaction surveys returned for the selected quarter.

Why did you choose our facility?	Response
Location	50%
Insurance	50%
How long did you wait before the start of your procedure?	Response
Between 15 and 30 minutes	100%
Do you feel the length of your wait was reasonable?	Response
Yes	100%
Was the atmosphere comfortable?	Response
Yes	100%
Was the facility neat and clean?	Response
Yes	100%
Were you treated courteously by the receptionist?	Response
Yes	100%
Were you treated courteously by the Technologist?	Response
Yes	100%
Were you treated courteously by the Physician?	Response
Yes	100%
Would you recommend us to your family or friends?	Response
Yes	100%

Item 2: Patient Satisfaction Survey Comments

Date: 10-26-2006

Name: Betty Smith

Phone: 302-376-6373

Suggestions: A television would be nice to look at during the procedure.

Date: 10-26-2006

Name:

Phone:

Suggestions: It is a little too cold in the waiting room.

Item 3: Referring Physician Surveys

There were 2 physician satisfaction surveys returned for the selected quarter.

The ease with which studies can be scheduled.	Response
Excellent	100%
Courtesy and helpfulness of our staff.	Response
Excellent	100%
Studies scheduled within a timely fashion.	Response
Excellent	50%
Good	50%
Accuracy and usefulness of reports.	Response
Excellent	50%
Very Good	50%
Timeliness of reports received by your office.	Response
Excellent	50%
Very Good	50%
Availability and helpfulness of our physicians.	Response
Excellent	50%
Good	50%
Your patient's overall satisfaction with our services.	Response
Excellent	50%
Very Good	50%
Your overall satisfaction with our nuclear cardiology services.	Response
Excellent	50%
Very Good	50%

Item 4: Referring Physician Survey Comments

Name: Dr. Moore's Office

Phone:

Suggestions: A private number to schedule appointments would be nice.

Item 5: MPI/Cath Correlation

	(+) Cardiac Cath	(-) Cardiac Cath
(+) Nuclear	3 True Positive	0 False Positive
(-) Nuclear	1 False Negative	1 True Negative
Sensitivity	75%	
Specificity	100%	
False-Positive Rate	0%	
False-Negative Rate	25%	
Positive Predictive Value	100%	
Negative Predictive Value	50%	
Cath Correlation: Threshold 80%	80%	

Study Date	First Name	Last Name	Nuclear Results	Cath Results	Status
10-30-2006	Ben	Roethlisberger	negative	positive	Reviewed
10-30-2006	Donovan	McNabb	negative	negative	Correlates
10-30-2006	Brian	Dawkins	positive	positive	Correlates
12-04-2006	Jack	Brown	positive	positive	Correlates
12-14-2006	Lisa	west	positive	positive	Correlates

Item 6: MPI/Cath Correlation Discrepancy Reports

Name: Ben Roethlisberger

Procedure: MPI Exercise

Study Date: 10-30-2006

Reviewer Initials: wm

Discrepancy Reasons: Possible reasons for the discrepancy when comparing the myocardial perfusion study and the cardiac catheterization study are reconstruction artifacts.

Discrepancy Comments:

Name: Jack Brown

Procedure: MPI Exercise

Study Date: 12-04-2006

Reviewer Initials: wm

Discrepancy Reasons: Possible reasons for the discrepancy when comparing the myocardial perfusion study and the cardiac catheterization study are patient motion.

Discrepancy Comments:

Name: Lisa west

Procedure: MPI Exercise

Study Date: 12-14-2006

Reviewer Initials: wm

Discrepancy Reasons: Possible reasons for the discrepancy when comparing the myocardial perfusion study and the cardiac catheterization study are patient motion.

Discrepancy Comments:

Item 7: Incident Reports

Date: 10-17-2006

Time: 0821

Patient: John Smiths

Staff Involved:

Bill Moore, CNMT

Paul Austin, CNMT

Clinical Event: fall or injury during or resulting from stress test

Radiation Safety Event:

Other Event:

Description of Event: Patient collapsed on the treadmill and suffered minor scrapes to knees.

Actions: Cleaned and dressed the wound and changed procedure to a persantine.

Item 8: CME Totals 2006

Staff Member	Hours
pwa	8
wm	3